

# **\*\*Not An Active Warranty\*\***

## **EAGLE ROOFING PRODUCTS FLORIDA LLC, LIFETIME TRANSFERABLE LIMITED PRODUCT WARRANTY**



USA Owned. USA Made.

Warranty Number: {WARRANTY NUMBER}  
Issued To: {OWNER NAME}  
Address: {ADDRESS}

### **Warranty Department**

3546 N. Riverside Ave.  
Rialto, CA 92377

### **THIS LIMITED WARRANTY COVERS STRUCTURAL INTEGRITY AND SPECIFIC MANUFACTURING DEFECTS OF INDIVIDUAL ROOF TILES ONLY, AS DESCRIBED BELOW. EAGLE ROOFING PRODUCTS FLORIDA LLC DOES NOT WARRANT INSTALLATION METHODS, MATERIALS OR LABOR PROVIDED BY OTHERS.**

EAGLE Roofing Products Florida LLC ("Manufacturer"), subject to the terms of this entire instrument, warrants to the original registered consumer purchaser and the first subsequent owner throughout the duration of their ownership, that EAGLE Roofing Tiles installed on the structure listed above shall not allow the passage of water through the body of the tile due to:

1. *Structural deterioration of the tile caused by normal exposure to the elements, or*
2. *Latent or concealed manufacturing defects in the tile*

Manufacturer reserves the right to inspect the premises and/or receive tiles from the structure, prior to settlement of any claims.

To determine resistance to the passage of water through roof tile, refer to ASTM C 1492 (standard Specification for Concrete Roof Tile), specifically, 7.4 (Transverse Strength), and/or 7.5 (Permeability). Manufacturer will furnish tiles and/or their cash value for defective tiles when they do not pass either of these tests when conducted according to the specification and methods listed in ASTM C 1492, in effect on date of original installation. Test to be conducted and evaluated by an IAPMO ES recognized, certified testing agency and/or EAGLE Roofing Products Florida LLC

Within 90 days from the date of inspection and/or testing, EAGLE Roofing Products Florida LLC will provide to the registered Warranty holder either (i) replacement tile, matching color, shape and texture as close to original as is currently available, or (ii) the cash value of replacement tile, with respect to any tile that exhibits a verifiable manufacturing defect for which warranty protection is provided here under.

During the first twenty-five (25) years following original installation, provided all of the conditions of this Warranty are met, Manufacturer will also pay for reasonable costs associated with labor to remove any defective tiles, loading and installation of replacement tiles, freight, underlayment, nails and other accessory materials required by local building codes, when verified manufacturing defects cause intrusion of water into structure. Manufacturer will furnish replacement tile, but will not pay associated labor costs per above where tiles are found to have exhibited obvious manufacturing defects prior to installation.

### **IN THE EVENT THIS WARRANTY CERTIFICATE HAS NOT BEEN PROPERLY REGISTERED. THE DURATION OF THIS EXPRESS LIMITED WARRANTY, INCLUDING THE WARRANTY FOR LABOR, SHALL BE LIMITED TO TWO (2) YEARS FROM DATE OF ORIGINAL INSTALLATION.**

Subsequent owner must notify Manufacturer within 90 days from the date of purchase of the structure listed above by providing information requested on the Transfer of Warranty site [erwarranty.com](http://erwarranty.com). The Warranty shall automatically expire ninety (90) days from the date of purchase without such notification.

### **NO IMPLIED WARRANTIES**

**EXCEPT FOR THE LIMITED WARRANTY EXPRESSED ABOVE, MANUFACTURER MAKES NO REPRESENTATION OR WARRANTY OF ANY KIND, WHATSOEVER, EXPRESS OR IMPLIED, AND ALL WARRANTIES OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE, AND OTHER WARRANTIES OF WHATEVER KIND, ARE HEREBY EXPRESSLY DISCLAIMED BY MANUFACTURER AND EXCLUDED.** Specific exclusions include any

representation or warranty relating to color, surface cracking, chipping, topical slurry coating delamination, oxidation or failure of other materials used as components of the roof or structure, installation not in accordance with TRI (Tile Roofing Institute) Installation Manuals or local building codes at the time of installation, damage to the tile caused by roof traffic, failure to comply with the recommendations set forth under "Owner Information", or foreign objects falling on the roof, ice build-up and damage to the tile or structure caused by corrosives, fire, hurricanes, hail, tornadoes, earthquakes or other acts of God.

**EAGLE ROOFING PRODUCTS FLORIDA LLC SHALL NOT BE LIABLE FOR ANY INJURY OR DAMAGE TO THE STRUCTURE UPON WHICH THE EAGLE ROOFING PRODUCTS HAVE BEEN APPLIED (INCLUDING ANY PROPERTY LOCATED THEREIN), OR TO PERSONS ARISING OUT OF THE USE, INTENDED USE, INSTALLATION OR APPLICATION OF SAID PRODUCTS. THIS WARRANTY SPECIFICALLY EXCLUDES ANY AND ALL DAMAGES TO PERSONS OR PROPERTY WHICH RESULTS FROM THE PASSAGE OF WATER THROUGH THE BODY OF THE TILE.**

**EAGLE ROOFING PRODUCTS FLORIDA LLC SHALL NOT BE LIABLE FOR ANY INCIDENTAL, CONSEQUENTIAL, INDIRECT, SPECIAL, PUNITIVE OR OTHER DAMAGES WHATSOEVER (INCLUDING, WITHOUT LIMITATION, DAMAGES FROM LOSS OF PROFITS OR REVENUES, LOSS OF DATA, LOSS OF TIME, OR OTHER PECUNIARY LOSS) ARISING OUT OF ANY DEFECT IN THE TILES COVERED BY THIS WARRANTY. ALL SUCH DAMAGES AND EXPENSES ARE HEREBY EXCLUDED.**

If the law of your state prohibits the exclusion of such damages and expenses, then such damages and expenses are hereby limited, but in no event, shall liability of EAGLE Roofing Products Florida LLC exceed the original cost of installation. Some states do not allow the exclusions or limitations of incidental or consequential damage, thus, the above limitation or exclusion may not apply to you.

This Limited Warranty gives you specific legal rights, and you may have other rights which vary from state to state.

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# Owner Information

## THANK YOU FOR CHOOSING EAGLE ROOFING PRODUCTS FLORIDA LLC.

**RECOMMENDATIONS:** Walking on or putting pressure on tiles can potentially cause damage. Our recommendation is to stay off your roof. If it becomes necessary to walk on the tiles, please take the following precautions to avoid roof damage and possible injury (provided however that such precautions are no guarantee against injury or accidental breakage of tiles).

1. *Television antennas, cable dishes, air conditioners, evaporative coolers and decorations should be positioned so that installation and repairs can be made without walking on the roof tile. Secure a walkway of plywood, planks, walk-pads, etc. where roof traffic is necessary.*
2. *If it should become necessary to remove from your roof such objects as tree limbs, leaves or children's toys, try using a rake, long stick, lasso or other tool.*
3. *If you must walk on the roof tile, wear soft-soled, non-slip shoes. Be careful, tiles can be slippery. Step only on the lower center area of the tiles. Roof tile must not be used as a staging area or work platform.*
4. *If inspection is desired or repair work is required, we recommend you contact the original roofing contractor. If unavailable, select another qualified licensed roofing contractor.*

**ROOF TRAFFIC:** In an effort to avoid the inherent danger associated with walking on a roof, we recommend **that only licensed and insured professional contractors traverse roofs**. Caution should be exercised to ensure personal safety and prevent damage to roof tiles that may void the Limited Lifetime Warranty \*\*see manufacturer's instructions and guidelines. Roof tiles broken by foot traffic should be replaced as soon as possible. The broken tiles may cause problems by allowing water and UV rays to penetrate through to the underlayment and damage it. There are certain methods of traversing the roof that may minimize damage. It is recommended to step at the bottom three inches of the installed tile. This section is supported by the lapped tile beneath it and the weight is then transferred to the deck below.

**EFFLORESCENCE:** Temporary light patterning may appear on darker tiles. This is caused by efflorescence and occurs naturally as seen on sidewalks and brick walls when alkaline deposits gravitate to a surface exposed to moisture. The surface of every EAGLE tile has been treated to minimize efflorescence. If it should occur on your roof, it will disappear completely after additional exposure to rain.

**MONO-TONE-COLOR:** Eagle Roofing Products uses the best raw materials available to manufacture their products, including iron oxide coloring pigments. When single color, mono-tone roofs are selected however, there will be a variation in the hue/color from one tile to another due to the fact that concrete tiles are manufactured from natural raw materials, and natural raw materials will vary in color. We generally recommend that blends, ranges, streaks or flashed tiles be used to help mask any variations that maybe visible in the tiles. However, please note that variations on single, mono-tone colors will be noticed. As the roof ages, the variation tends to be less noticeable. Eagle does not warrant color due to the tile exposure to the elements. Variations in sand, cement and coloring oxides may also cause texture and/or color shading during the manufacturing process. This variance is not detectable through standard quality control practices. It is the responsibility of the installing contractor to inspect, select and place roofing tiles in a manner that will optimize the beauty of the roof.

**HAIL:** As the result of EAGLE standard weight tiles' excellent performance under laboratory testing, a growing number of property insurance companies offer significant discounts from published rates in hail-prone areas. Check with your insurance agent on your State Insurance Commissioner.

### **CLAIMS: WHAT YOU MUST DO To file a claim under this WARRANTY:**

1. *Send a notice of the claim in writing to EAGLE'S Warranty Department as noted below*
2. *Include a proof of original WARRANTY and/or Transfer of WARRANTY*
3. *Include a copy of the original roofing contract (if available)*

Upon receipt of a complaint notice, EAGLE Roofing Products Florida LLC will promptly contact you and investigate the claim in accordance with the term of this WARRANTY.

Should you have any questions about your EAGLE tile roof, please call our Customer Service Warranty Department at **1-800-400-3245**.



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[www.eagleroofting.com](http://www.eagleroofting.com)